



# We Need to See Your Credentials!

Texas STAR+PLUS Credentialing Requirements for Skilled Nursing Facilities

TUESDAY, MAR. 20, 2018

PRESENTED BY

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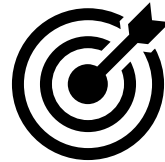
# STAR+PLUS Credentialing: Effective 4/01/2018

- Background:
  - March 1, 2015: STAR+PLUS effective for nursing facilities
  - Texas Senate Bill 7 (2013):
    - Section 2.02. Subchapter A, Chapter 533
  - Texas Senate Bill 200 (2015):
    - Section 531.02118
  - Texas HHS meets with Nursing Facility Stakeholder Group: June 2017-January 2018
  - April 1, 2018: STAR+PLUS credentialing requirements effective for nursing facilities, with a **deadline of 12/31/18** for the MCOs to credential all current facilities.

# Two changes to STAR+PLUS in 2018 and 2019



2018 – mandatory credentialing with the MCO's in order to participate in STAR+PLUS programs.



2019 – mandatory performance metric to be implemented. Not yet defined. Please participate in the quarterly NF meetings hosted by Texas HHS to stay informed. The next meeting is tentatively scheduled for Wednesday, April 25<sup>th</sup>. You can request to be added to the distribution list at [veronica.neville@hhsc.state.tx.us](mailto:veronica.neville@hhsc.state.tx.us)

# STAR+PLUS Credentialing: What NFs Need to Know

- From demo form to full credentialing
- Credentialing scenarios:

## Not Credentialed

- Only STAR+PLUS contracted or not contracted with current MCO's for products other than Medicaid
- Submit App

## Credentialed

- Recredentialing period is not up
- No cred required
- You will be notified by Aperture when credentialing is required

## Credentialed

- Recred period is coming up -Submit App
- CHOW contact MCO for further instructions

## Who are the parties involved in credentialing:


- TAHP and Aperture:
  - ❖ Document collection – via Availity and/or paper application submissions
  - ❖ Credentials verification - PSV
  - ❖ Application completion and submission – Information to MCOs for processing
- You can keep up with updates on TAHP's website:

<http://connect.tahp.org/news/379282/cvo-implementation-updates.htm>

How can you reach out to the Provider Relations departments with questions:

- Texas HHS has a section on their website with resources for providers related to STAR+PLUS credentialing:
  - <https://hhs.texas.gov/services/health/medicaid-chip>
    - “Resources for Providers” (near bottom of page)
      - Consolidated Credentialing Verification Organization (CVO) Notification:
        - CVO Provider Notification (PDF) – This PDF includes contact info for all managed Medicaid MCOs in Texas, including STAR+PLUS
        - CVO Provider FAQ (PDF)
        - CVO Provider Notification Scheduled Webinar (PDF)

# STAR+PLUS and Managed Care: Other Considerations

- STAR+PLUS: New MCOs?
  - STAR+PLUS Re-procurement
  - STAR+PLUS performance metrics for nursing facilities effective 2019
  - Value-based contracting ongoing
- 



# Questions & Answers

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# Cypress Healthcare Consultants

- Credentialing – [credentialing@cypresshcc.com](mailto:credentialing@cypresshcc.com)
- Managed care contracting
- Portfolio reporting
- Metrics review and management

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# Thank you for attending!

You can find the webinar recording/slides at  
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