



SimpleCFS™ product update:

Enhancements for the new MCO/
Managed Care environment

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SimpleLTC's mission:

Simplify healthcare information

“Keep it simple”

Feb. 24, 2015

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Today's agenda: Simplify...

- New MCO reports
- MESAV view changes
- New MCO Service Coordination Notification
- Future iterations of SimpleCFS
- Maximizing productivity in the new MCO world
- Q&A

NEW MCO REPORTS





Two new MCO tracking reports

1. MESAV Managed Care report
 - Shows residents and associated MCO
 2. MCO Daily Reconciliation report
 - Shows residents whose MCO has changed
- Available as PDF or CSV (Excel)



MESAV VIEW CHANGES





MESAV view changes

- MESAV facility view now lists resident's MCO
- Each individual MESAV now shows MCO at the bottom
- Days paid will no longer show on MESAV for MCOs
- Providers will continue to bill traditional fee-for-service Medicaid for:
 - Hospice services
 - PASRR services
 - Residents not assigned to an MCO



MESAV important notes

- MCO data in SimpleCFS comes from the MESAV
 - If you wish to verify a member's MCO, call TMHP's Medicaid Automated Inquiry System (AIS) line:
800.925.9126
- There is a difference between community and nursing facility MCO assignment
 - To determine, look at the program the resident is in and effective date to determine whether community or nursing facility MCO
 - Take note of MESAV updates on the first day of month



MCO NOTIFICATIONS



MCO Service Coordination Notification

Nursing Facility (NF) is responsible to notify the MCO Service Coordinator:

- **Within one business day**
 - of an adverse change in a member's physical or mental condition or environment that **could potentially lead to hospitalization**
 - of unplanned admission or discharge to a hospital or other acute facility, skilled bed, or another nursing home
 - if a member moves into hospice care
 - of an emergency room visit
- **Within 72 hours of** a member's death



MCO Service Coordination Notification

Nursing facilities may also use the notification form to work with the MCO service coordinators to:

- Plan discharge and transition from a NF
- Notify of any other important circumstances
 - Example: relocation of residents due to natural disaster

MCO Service Coordination Notification

How it works

- Complete the new “MCO Notification” form located at **Texas → Activity → “Create new form”**
- Works like a 3618/3619
- Forms are listed in a table under the new “MCO Notification” tab in the Texas form activity view
- Forms have a status field and are archived with proof the form was transmitted to the MCO

MCO Service Coordination Notification

How it works

- About 60% of the form data is auto-filled
 - Managed Care Company information (per MESAV)
 - Resident member's name, SSN, Medicaid numbers, etc.
 - Facility name, numbers, etc.
- Form auto-saves during completion
- Form is automatically routed to the correct MCO
- All forms are archived, date- and time-stamped

MDS

UB

Texas

Admin

Help

SimpleCFS™

Activity

Alerts

MESAV

Reports

Form Activity



- All Forms
- 3618 / 3619
- LTCMI
- PASRR
- MCO Notification
- TMHP Alerts

[Create New Form](#)

MESAV Dashboard



Access MESAVs, view MESAV analysis for outstanding payments, anticipated dollars, level of service (LOS) gaps, billable days, average daily RUG.

[Continue to MESAV](#)

Medicaid Reports



View Texas Medicaid reports such as forms missing on the MESAV, PL1s awaiting certification, LTCMI RN signature audits, and more.

[Continue to Reports](#)



NEXT STEPS FOR SIMPLECFS™





SimpleCFS™ next steps

- **Customer feedback is key**
- 3618/3619 timeliness is even more critical, so new alerts will be added
- Further refinement of electronic forms
 - e.g., MCO Notification
- Other enterprise-level reports as needed



MAXIMIZING PRODUCTIVITY



Do's and don'ts

- **DO**
 - 3618/3619 (use the red button)
 - MCO notification on time
 - Use the MCO reports
- **DON'T**
 - Hesitate to call us with “weird” data or bugs to report



QUESTIONS & ANSWERS



Thank you for attending!

For more info on managed care policies:

simpleltc.com/managedcare

For further help:

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