

Development Issue Status



Netsmart

www.ntst.com

4950 College Boulevard
Overland Park, KS 66211
800.842.1973

Discovery

Identified and sent to Development for initial review

The known issues begins in Discover after Support has identified the need for a code correction. Development begins with an initial review of the details share by Support.

Design

Reviewing for potential design work

Once the team understand the issue it moves to the Design phase where our Product Management and Development teams are reviewing the issue to determine the potential design for the correction.

Planned for Sprint

Initial assignment for inclusion in an upcoming release

After the Development teams confirms what steps are needed to correct the issue it then moves to Planned for Sprint for assignment in an upcoming release.

Under Development

Design work progressing and actively coding the correction

When the team is ready the issue then is updated to Under Development stage where the design work progresses, and the development team is actively coding the correction.

Quality Assurance (QA)

Code complete – in testing

After coding is complete the issue moves into QA to test the correction and confirm updated code is working as designed.

Resolution Review

Passed QA awaiting packaging for release

After the quality team passes the coding work the issue moves to Resolution review awaiting packaging for release.

Closed – Update Available

Code correction is complete and available

Lastly the status of Closed – Update available stage lets you know that the correction is complete and available.